

Technical Writer

Razia SEYADOU

Holding a master's degree in technical writing with a successful apprenticeship in a software company, I am eager to join a team where I can thrive as a technical writer

SKILLS

- Technical Writing
- Document Formatting
- Version Control (Git)
- Style Guide Creation
- Content Migration/Reuse
- API documentation
- DITA/XML Writing
- HTML/CSS Knowledge
- Markdown/PHP Knowledge
- Information Design and Structuring Tools: Figma, Illustrator, InDesign, Inkscape

EXPERIENCES

AI Trainor Specialist (French writer)

Outlier | Paris | Sept. 2024 - Today

- Enhancing AI models using Reinforcement Learning from Human Feedback (**RLHF**).
- Linguistic Localization.
- **Technical Writing** and Editing: Concise Rewriting of Query and prompts.

Technical Writer Apprentice

Scality | Paris | Sept. 2022 - Sept 2023

- Improved product documentation, ensuring accuracy and clarity.
- Gathered information from experts to create **technical documents**.
- Updated the **FAQ** for technicians.
- Managed internal projects: **API integration** between **Usersnap** and **Jira**, feedback management optimization, and internal documentation migration to **Confluence**.
- Resolved over **90 Jira tickets**.
- Created a **knowledge base** to manage the feedback system.
- Analyzed **user feedback** to improve product documentation.

Technical writer Intern

Scality | Paris | June. 2020 - Sept. 2020

- Writing and reviewing product documentation.
- Using the "**docs-as-code**" approach.
- Writing in **reStructuredText** and **Markdown**.
- Familiarity with tools: **Bitbucket**, **GitHub**, **Jira**, and **Git** in the command terminal on Mac.

STUDENT JOBS

Reception and Surveillance Agent

Musée d'Orsay | Paris | Sept. 2021 - Jan 2022

Language Ambassador (immersive babysitting)

Momji | Paris | Sept. 2019 - Jan 2022



CONTACT INFORMATION



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Razia Seyadou



[RaziaSeyadouPortfolio](#)



DIPLOMAS

Master 2 MTC (Multilingual Technical Communication)

University of Paris Cité
2022-2023

Master's Degree in LCIN (Languages, Culture, and Digital Innovations)

University of Paris Cité
2021-2022

Bachelor's in Applied foreign languages

University of Paris Cité
2018-2021



LANGUAGES

French Native

English Fluent (C2)

Spanish Professionnal (B2)



HARDSKILLS

- • • • HTML-CSS-MarkDown-PHP
- • • • CCMS Tools (Oxygen, Herreto, XML, DITA)
- • • • Figma- Illustrator-InDesign-Inkscape
- • • • Git (version control tool)
- • • • Jira-GitHub-Bitbucket-Confluence
- • • • Microsoft Office Suite & Google Workspace